## 2015/16 Quality Improvement Plan for Ontario Long Term Care Homes

"Improvement Targets and Initiatives"

COPPER TERRACE 91 TECUMSEH ROAD

Incheses a Control of	Quality dimension Safety	Objective To Reduce Falls	Percentage of residents who had a recent fall (in the last	Unit / Population % / Residents	CCRS, CIHI (eReports) / Q2	Organization Id 51222*	performance	Target	justification Benchmarking is 9.00 aim is to come close to	initiatives (Change Ideas) 1)I nterdisciplinary team	DOC, v Physiotherapist, PT assistant, Nurse Manager review all falls Q 2nd Thursday and monthly Fall Prevention meeting to review residents who have experienced a fall. Using PCC dashboard, falls tracking	% of residents who have had interdisciplinary team	ideas 100% of residents who had a had a fall in the past month are	Comments
Marked Mark   Not Strategies   1	Safety	To Reduce Falls	Percentage of residents who had a recent fall (in the last	% / Residents	CCRS, CIHI (eReports) / Q2	51222*	14.52	10	9.00 aim is to come close to	1)I nterdisciplinary team	DOC, v Physiotherapist, PT assistant, Nurse Manager review all falls Q 2nd Thursday and monthly Fall Prevention meeting to review residents who have experienced a fall. Using PCC dashboard, falls tracking	% of residents who have had interdisciplinary team	100% of residents who had a had a fall in the past month are	
Part			recent fall (in the last						come close to	rounds biweekly to review all falls	Prevention meeting to review residents who have experienced a fall. Using PCC dashboard, falls tracking	rounds review	fall in the past month are	
Market   M											experienced a fall. Using PCC dashboard, falls tracking		month are	
Particular Research Control of the C														
File Makes  Providing of ordinary and providing of the pr										2)Residents identified at	tool and falls risk assessment in PCC to track all falls and like of falls tracking tool and falls risk assessment in PCC	% of residents who have had interdisciplinary team		
Part										high risk for falls to have	to track all falls and identify individuals, root cause		at high risk for falls	
Particular of the control of the con											analysis and review change ideas. Interventions to decrease risk and prevent falls are reviewed and		will have documented	
An improved											implemented. Review care plans to ensure appropriate		interventions	
Provincing of Market Provincing Office Provincing of Market Provincing Office Provincing O											Monitor for funding appoundements to add falls	Number of added falls prevention equipment added	funding to be	
Provincing of Pr											prevention equipment. Track the pieces of new fall		utilized within the	
A Preventings of Management (1982)  The Makes Management (1982)  The Makes Management (1982)  The Management (1982											prevention equipment purchased			
Processing of Manuace Uses an Experiment of State Control										4)Medication review with	Medications are reviewed at the time of the fall and		90% of residents at	
Part											during interdisciplinary fall rounds. Review the useage of antipsychotic medication to consider relevance as well as	quarter		
Produces Water State of the control										potential to increase risk of				
Promote Death of Promote Spect of the Promote Spect of the Promote Spect of the Spect of Spec		To Reduce	Percentage of	% / Residents	CCRS, CIHI	51222*	6.69	s	We believe this is	1)Staff and resident	Offer annual education on prevention of skin related	% of staff who completed annual Surge Learning	95% of staff receive	Staff on Leaves
Placeborness  Recording gas worder  Application  Recording gas worder  Application or sarry  Applicatio					(eReports) / Q2						breakdown to all relevant staff ie. Registered staff,		annual Surge	such as Leave of Absence, sick
To Reduce the Quarter of Control Contr		Pressure Oicers			F1 2014/15				population	Skill related breakbown	Personal Support Workers, and detaily stall		Learning	leaves and
To Reduce the Quarter of Control Contr										WEnzura razidantz with	Completion of Admirrion Duraterly BBN and part	% of accomments completed	100% of	Maternity leaves
Notice the latest the										impaired mobility are turned		56 OI ASSESSMENTS COMPLETED	assessments will be	
To Reduce the Value of Processing of Marketines and Approaches a										and repositioned every two			completed on all	
To Reduce the Use of Percentage of England Processing Section 1997 (CES, CES) 1222* 7.15 5 We believe this construction of the Percentage of England Processing Section 1997 (CES, CES) 1222* 7.15 5 We believe this construction of the Percentage of England Processing Section 1997 (CES, CES) 1222* 7.15 5 We believe this construction of the Percentage of England Processing Section 1997 (CES, CES) 1222* 7.15 5 We believe this construction of the Percentage of England Processing Section 1997 (CES, CES) 1222* 7.15 5 We believe this construction of the Percentage of England Processing Section 1997 (CES, CES) 1222* 7.15 5 We believe this construction of the Percentage of England Processing Section 1997 (CES, CES) 1222* 7.15 5 We believe this construction of the Percentage of England Processing Section 1997 (CES, CES) 1222* 7.15 5 We believe this construction of the Percentage of England Processing Section 1997 (CES, CES) 1222* 7.15 5 We believe this construction of the Percentage of England Processing Section 1997 (CES, CES) 1222* 7.15 5 We believe this construction of the Percentage of England Processing Section 1997 (CES, CES) 1222* 7.15 5 We believe this construction of the Percentage of England Processing Section 1997 (CES, CES) 1222* 7.15 5 We believe this construction of the Percentage of England Processing Section 1997 (CES, CES) 1222* 7.15 5 We believe this construction of the Percentage Section 1997 (CES, CES) 1222* 8.14 8 We believe this construction of the Percentage of England Processing Section 1997 (CES, CES) 1222* 8.14 8 We believe this construction of the Percentage of England Processing Section 1997 (CES, CES) 1222* 8.14 8 We believe this construction of the Percentage of England Processing Section 1997 (CES, CES) 1222* 8.14 8 We believe this construction 1997 (CES, CES) 1222* 8.14 8 We believe this construction 1997 (CES, CES) 1222* 8.14 8 We believe this construction 1997 (CES, CES) 1222* 8.14 8 We believe this construction 1997 (CES, CES) 1222* 8.14 8 We believe this construction 1997 (CES, CES) 1222										hours			residents	
Particular de la file of Particular de la fi											Referral to physiotherapy for all seating assessment	% of residents who have been referred to PT for a seating	95% of residents	
Placebook the town of Personage of Residence that the second control of second contr										being used for pressure		anadosiment.	as needing a	
Place the base of Percentage of Register of Section 1 and Percentage of Register of Percentage of Register of Percentage of Register of Section 1 and Percentage of Register of Section 1 and Percentage of Re										reduction			seating assessment are referred to PT	
The Reduce the Liter of Processing of Reductors with owner of the reductors with owner of the Reductors with owner of Reductor										4)Staff education on early	Offer annual education on early identification/risk		50% of nursing	This educational
The Reduce the Liter of Processing of Reductors with owner of the reductors with owner of the Reductors with owner of Reductor										identification/risk	assessments and general wound care to all relevant staff	prevention of skin breakdown and treatment	staff to receive	component is an added
Reflected to the off Percentage of Reduction to the Reduction to the Percentage of Reduction to the Reduction t										wound care	ne registered stall and Personal Support Workers		education	component not
Restricted Projectively information physically information physical physic		Ye the described in	December of	N/ / Decidents	cor our	C42338	746		Markette and	Aller determines	December of the state of the st		throughout the	relevant to Surge
physically institutional (shalf)  If 2004/15  If 2004/			residents who were	> / Mesidents	(eReports) / Q2	21777	/.1b	3	as a realistic goal	restraint is required the	us a root cause analysis to determine why the restraint is being used. When appropriate a multidisciplinary	to or tree residents being restrained who have a restraint reduction assessment done monthly.	residents being	
Processing of the second process of the seco			physically restrained		FY 2014/15				considering our	interdisciplinary team shall	review of the restraint and alternative measures.		restrained will have	
Proceedings of Water State   Procedings of Water State   Procedings of Water State   Procedings of Water State   Proceedings of Water State   Procedings of Water State   Proceedings of Water State   Procedings of Wat			(uary)							for the removal of the	analyze residents restraints to determine trends		reduction	
Disease to mention the safety.  If the second configuration of the second configuratio										2)Establish what supportive	Do a root cause analysis and 5 WHY'S to determine why		100% of the	
The Colores of American Colores and Thromps (CA) and colores and Thromps (CA) and colores and Thromps (CA) and colores and CA) and colores and CA and CA participation (CA) an										place to maintain the safety	multidisciplinary team review of the restraint and use of	reduction assessment done monthly	restrained will have	
Package   Pack										of the resident and others in	alternative measures. Education of staff on supportive		a restraint	
Interchances  The Residue of Control of State of Control of Control of State of Contro										3)Educate staff through GPA	Increase the number of staff who have acquired GPA	% of staff who have had GPA training		
registrous behaviours    Percentage of Warman (black to the Complete of Warman (black to the Complete of Warman (black to the Warman (b										and GPA refresher regarding	training courses. Ensuring that staff have the expertise	•	have GPA training	
An interdisciplinary quarterly menting to receive and who have a recruited recruitment of the recommendation of the										supportive approach to responsive behaviours	and confidence to support residents who exhibit responsive behaviours			
Ministrated to the control of the co														
The Reduces  To Reduce  The Reduces  To Reduces  To Reduces  The Reduces  To Reduces  The Reduce										4)Interdisciplinary quarterly meetings to review all	Complete a root cause analysis 5 WHY'S to determine the need for a restraint. When appropriate a			Residents who are restrained wi
The Radical Purcentings of Management (CRE, CH) A Statistics of Management (CRE, CRE, CRE, CRE, CRE, CRE, CRE, CRE,										restraints with a focus on	multidisciplinary team review of the restraint to be	, , , , , , , , , , , , , , , , , , , ,	restrained will have	have an annual
Processing Student   Process										reduction	Monthly OI and quarterly comparative reports to be			review of their restraints and
Centred worsaming Budder cannot grow any any and any a 50 day seriod a seriod and any any any and any any any any any any and any	Effectiveness			% / Residents		51222*	24.4	20			Unon admission, nuarterly and change in condition each		100% residents	10% audit of
control during 400 day period in continence. Consider appropriations for other control account of account of the period of the p					(eReports) / Q2 FY 2014/15				a realistic goal as the acuity of our	individualized toileting plans	resident will have a bladder assessment through Point Clirk rare nongram. Review all assessments to determine	quarterly		assessments to ensure they are
20 Lists — This inferential programs   10 county   11 county   12 county   1			control during a 90-						residents is much		type of incontinence. Consider appropriateness for other		control assessed	completed and
devolving labeling plants of the form of the control of the properties for the control of the properties of of			day period						more acute	2)Use the Identifi program	residents to have a tolleting program implemented Upon admission, quarterly and changes in condition each	% of residents who have completed the Identifi program	100% of residents	appropriate
for now admissions:  Standard program in Manual Park and Manua										through TENA to assist in	resident will have a bladder assessment through Point		who participate in	
Statement revisions for the discontinuous to record the quantity reports provided by SCL. And reported with one on a statisting program. Sold reports and the provided program of the provided program										developing toileting plans for new admissions	Click Care. Determine who will be appropriate for the identifi program. Review identifi results with the team.		the identifi program will have	
Murriang reconstructe to focus in solutions are to focus miner to see the miner type of incontinence to the miner type of incontinence type of incontinence to the miner type of incontinence type of incontinence to the miner type of incontinence type of incontinence to the miner type of incontinence to the week type of incontinence to the miner type of incontinence to the week type of incontinence to the miner type of incontinence to the week type of incontinence to the miner type of incontinence the miner type of incontinence to the miner type of i													appropriate	10% audit of
on residents who have perpopurate tablesting garage. During weekly soon indicate perpopurate tablesting program and produce personal production of explanation medicates the cold posteriors who calls posterior with the reviewed will be reviewed with the reviewed produced and produced produce											Review accessment to determine type of incontinence to	% of resident who are on a toileting program		10% audit of assessments
Interior accordance and the control of the control										on residents who have	develop appropriate toileting plans. During weekly team		toileting program	
Insylvicrazia incontinent: contribute to incontinence incontinence incontinence incontinence incontinence to the incontinence incontinenc										improve incontinence			quarterly	
spicodes Incontinence to have medication reprint											Quarterly review of medications to determine if they			
have not calculated in the calculation in the calcu										may increase incontinent episodes	contribute to incontinence	incontinence.	incontinence to	
review														
		To Reduce the	Percentage of	% / Residents	CCRS, CIHI	51222*	28.5	15	We believe this is	1)Safely reduce	Review of all antipsychotics to ensure a corresponding	Monthly tracking of number of residents using anti-	%of residents who	
Inappropriate Use of residents on (eReports) / QZ a realistic goal antipsychotic drug useage diagnosis psychotics without corresponding diagnosis are using		Inappropriate Use of	residents on		(eReports) / Q2					antipsychotic drug useage		psychotics without corresponding diagnosis		
LTC without a diagnosis of effects.		Anti psychotics in LTC	without a diagnosis of		rr 2014/15					write closely monitoring effects.				
paychosis  2)(increase staff awareness (increase the number of staff who have been in GPA. It is of staff trained in GPA training and PRCES training. 75% of staff to be			psychosis								because the number of staff the base have been	St of staff trained in GRA training and Discourses	supporting	
of early identification and training and PIECES training courses. Ensuring staff have										of early identification and	training and PIECES training courses. Ensuring staff have	to or scare trained in GPA training and PIECES training	trained	
doctorial riggers and several										potential triggers and	the expertise and confidence to support residents who			
helavinurs goview	Integrated									behaviours	rpview			
Spilled in to external spilled in a contraction of start regarding supportive measures for some spilled in the spilled spilled spilled in the spilled spilled spilled in the spilled spille											Education of staff regarding supportive measures for	%of residents who recieved an external referral		
cases to BSO, psychogenizatric outreach team experiencing										cases	to BSO, psychogeriatric outreach team		experiencing	
residents also have													residents who have	
4)Review the use of Review the use of antipoychotic medications % of residents who are using anti-psychotic medications Reduce usuage of										4)Review the use of	Review the use of antipsychotic medications	% of residents who are using anti-psychotic medications	Reduce useage of	
										antipsychotic medications		without a supporting diagnosis who have experienced a	antipsychotics medication without	
antipoycholic medications without a supporting diagnosis who have experienced a lantipoycholics for surface or execution incide.										effects			a supporting a	
focusing on negative side fall medication without		To Roduce	Number of	% / Paridonts	Ministruof	£1333*	27.02	26	This would be a	1)Timely preserment by	Soutous of each conident transfer to Emerge	St conidents being transferred to emperature	diagnosis	
focusing on negative side  fall medication without a supporting a disquered.	graded	Potentially	emergency		Health Portal /	3122	31.32		starting value to	Registered staff on changes	determine root cause 5 WHY's for the transfer.	weareness will be transcribed to emergency room	transferred to ER	
Integrated To Reduce Number of N./ Recidents Members of N./ Recidents M		Avoidable	department (ED)		Q3 FY 2013/14 -				work towards	to health status			are unavoidable	
To Reduce Number of Number		Department Visits	of ambulatory care		GK F1 2014/15				ure benchmark					
Integrated  To Reduce Number of Numb										2)Timely assessment by	Medical Director visits home weekly residents who have	% of residents who have outside physicians	To have one	
To Reduce  To Reduce  Number of Numb			(ACSC) per 100 long- term care residents							physician on changes of health status	residents who reside in our home often resulting in a		home to allow for	
To Reduce Number of Number											delay of treatment		timely assessment	
Integrated  To Nation										3)Timely assessment by	Review educational needs of staff and address any gaps	% of residents with changes to health status	100% of residents	
To Reduce  Numerated										Registered staff on Changes	in education	Ü	have been accorded	
See Reference of Company and American Company and A										to the above states				
To Reduce  Numerated										in Health status				
To Reduce company of the Control of													before sending to ER	
The Refuter Contract of Contract Contra										4)Timely assessments by		% of residents with changes to health status	before sending to ER 100% of residents are assessed before	
To Reduce August 1 A Decision of Company of the Company of Company										4)Timely assessments by		% of residents with changes to health status	before sending to ER 100% of residents are assessed before	

